

# Jirapa Songchom (Jill)

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## Professional Summary

Experienced and self-motivated Quality Assurance with over 5 years of experience in the tech industry, including 4 years in quality assurance. Skilled in developing test plans, test cases, test requirements, regression tests, and automation tests. Highly collaborative, working closely with developers, business analysts, and the management team to ensure a deep understanding of both technical and business requirements.

## Testing / Technical Skills

- Test Case Design
- Functional Testing
- Regression Testing
- Integration Testing
- User Acceptance Testing (UAT)
- Automation Test: Playwright, Robot framework, Appium
- Performance Test: K6 (Basic)
- Programming: JavaScript, TypeScript
- API Testing: Postman
- Database: SQL, NoSQL
- Tools: JIRA, Git
- CI/CD: Basic understanding

## Soft Skills

- Problem Solving & Analytical Thinking
- Time Management & Prioritization
- Team Collaboration
- Gather requirements from users and analyzing feasibility.
- Agile Methodologies and Scrum Framework
- Excellent Communication and Documentation Skill

## Professional Experience

### **Software Quality Assurance (Manual and Automate)**

Krungsri Auto (Contract), Sep 2025 – Present

- Collaborate with Product Owner (PO), Business Analyst (BA), and Developers to understand business requirements and system design
- Design and execute manual test cases for Web applications based on requirement specifications
- Perform functional, regression, and integration testing to ensure system quality
- Identify, log, and track defects using defect tracking tools, ensuring clear reproduction steps and expected results
- Support User Acceptance Testing (UAT) and coordinate with stakeholders for issue resolution
- Develop and maintain automated test scripts for End-to-End testing using automation frameworks

### **Lead Software Quality Assurance (Manual and Automate)**

ttb outsourcing (Under OOD-E), Mar 2025 – Aug 2025 (5 months)

- Collect requirements by collaborating with the Product Owner (PO) and Business Analyst (BA) to conduct Product Discovery.
- Design test cases based on the collected requirements.
- Test APIs both manually using Postman and through automation using Playwright.
- Co-Lead the team by working closely with developers to deliver work in each sprint.
- Own the Automation Test process within a team.

### **Lead Software Quality Assurance (Manual and Automate)**

Advance Info Service (AIS) outsourcing (Under ODD-E), May 2023 – Feb 2025 (1 year 10 months)

- Designed, developed, and executed test cases for MyChannel Application for selling products.
- Identified, documented, and tracked software defects using JIRA.
- Performed regression, functional, and integration testing to ensure software reliability.
- Automated test scenarios using Playwright web testing.
- Lead Automate Test process to improve regression test.
- Collaborated with developers, product managers, and stakeholders to resolve issues efficiently.

## **Software Quality Assurance Manual**

ttb outsourcing (Under OOD-E), Aug 2021 – Apr 2023 (1 year 9 months)

- Conducted detailed manual testing for One App (ttb main baking application)
- Authored test plans, test scripts, and test summary reports.
- Analyzed business and technical requirements to develop comprehensive test strategies.
- Collaborated with developers to reproduce and resolve reported issues.
- Manage team for developing Design System for One App (ttb main baking application), communicate with developer, designer and tester for the best result.

## **User Experience Designer**

CAL-CAL, Jul 2020 – Jul 2021 (1 year)

- Work closely with customer to understand their need and requirements, including being the middle person between them and developers.
- Create the wireframe and UI prototype to display the business requirements.
- Design the interface base on existing library by considering the user experience.
- Understand the technical feasibility and business requirements to develop the best version of user interface.

## **Education**

### **Bachelor of Science in Information Technology (IT)**

King Mongkut's University of Technology Thonburi - 2020

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